Republic of the Philippines
Department of Education
REGION X – NORTHERN MINDANAO
SCHOOLS DIVISION OF OZAMIZ CITY

DepEd Ozamiz City
RELEASED
By:
Date: 9/24/26

September 24, 2026

DIVISION MEMORANDUM
No. 475 s. 2026

ATTENDANCE TO THE ONLINE GENERAL ORIENTATION ON REPUBLIC ACT NO. 11032 OR EASE OF DOING BUSINESS AND EFFICIENT GOVERNMENT SERVICE DELIVERY ACT OF 2018

TO : OIC - Assistant Schools Division Superintendent
Chief Education Supervisors, CID and SGOD
Public Elementary and Secondary School Heads
Division Unit and Section Heads
Others Concerned

1. This Office directs all Division Office personnel, School Heads, and non-teaching personnel in the field to attend the Online General Orientation on Republic Act No. 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018," on September 29, 2026, from 8:00 a.m. to 5:00 p.m.

2. The online orientation will be conducted through the official Facebook page livestream of the Anti-Red Tape Authority (ARTA). All concerned personnel are encouraged to actively participate in the orientation and take note of the relevant policies, guidelines, and procedures discussed.

3. The following topics will be discussed during the orientation:

a. Salient Features of Republic Act No. 11032;
b. Citizen's Charter;
c. Harmonized Client Satisfaction Measurement Report;
d. Committee on Anti-Red Tape (CART);
e. Guidelines on the Implementation of the Three (3)-Signatory Rule;
f. Zero Backlog Program (ZBP);
g. Annual Regulatory Plan (ARP);
h. Electronic Business One-Stop Shop (E-BOSS); and
i. Executive Order No. 32, or Streamlining the Permitting Process for the Construction of Telecommunications and Internet Infrastructure.

4. All School Heads are directed to ensure the dissemination of this Memorandum to all concerned personnel and to facilitate their participation in the said online orientation.

5. For inquiries and other concerns regarding the activity, concerned personnel may coordinate with Ms. Dorothy Joy Yting, Administrative Officer V.

6. Immediate and wide dissemination of this Memorandum is desired.

DIONESIO L. LIWAGON, JR., CESO VI
Assistant Schools Division Superintendent
OIC, Schools Division Superintendent

Reference: as stated
To be indicated in the Perpetual Index
under the following subjects:

REPUBLIC ACT 11032 **EASE OF DOING BUSINESS**

DJBY, DM Online General Orientation on Republic Act No. 11032 or Ease of Doing Buisiness and Efficient Government Service Delivery Act of 2018Government service delivery act of 2018 _ September 24, 2026